

OCTAGON PENSION SERVICES
LIMITED

OUR TEAM



A photograph showing several hands of different skin tones stacked on top of each other, symbolizing teamwork and diversity.

Our Team

Octagon Africa believes that hiring top talent is the first step in the flight to realizing a winning team for the lives we touch through our services. Subsequent and most important steps entail shaping the top talent and capacity building through needs assessment and experience resourceplatforms.

Octagon Africa has been able to ensure top notch and consistent improvement of its services through the following:

1. Understanding the strengths of each team member;
2. Aligning service with the organization vision;

3. Recognising the value of diversity in the team; and
4. Valuing the teammembers.

Octagon Africa began its operations with 3 staff in 2007 and has since grown to over 60 staff (2019) whose combined years of experience in pension management spans over 150 years. This growth reflects the much higher level of business we are now handling and demonstrates our commitment to excellent service delivery.

Our Team Leaders



Ruth Njuguna

General Manager
- Octagon Pension
Services Limited.



Michael Ndungu

Head of Pension
-Administration and
Consulting



Faith Njeri

Head of Retail

Part of Our Technical Team - OPSL

Name	Position	Experience	Years of Experience	Qualifications
Ruth Njuguna	General Manager- Octagon Pension Services Limited	Leading teams in Retirement Benefits Administration, Consultancy and Advisory. Diverse engagements in Strategy, Customer Relations, Training, Quality Management and Relationship Management.	12	MBA, Finance BSC. Actuarial Science Certified Trainer & Trainee, TDPK Employee Benefits & Retirement Savings , PMI (UK) Management Operations Performance Index (OPI) - KIM
Faith Ng'ethe	Head of Retail and Business Development	Client Relationship Management . Experienced in Pensions Management.	9	BA. Business Administration – Finance option

Name	Position	Experience	Years of Experience	Qualifications
Michael Ndung'u	Head of Pension Administration and Consulting	<p>Secretary to the board of trustees.</p> <p>Day to day running of schemes including planning, coordination and management of meetings, Following up on action items</p>	11	<p>MSC. Finance</p> <p>BSC(Actuarial Science) Member of the Institute of Actuaries UK</p>
Miranda Wanjala (Fund Accountant)	Head of Scheme Operations and Fund Accounting	Scheme Audit Functions Management Accounts IAS19 Reporting	10	<p>MCom Strategic Management</p> <p>BCom Finance</p>

Name	Position	Experience	Years of Experience	Qualifications
Michael Komen	Senior Pension Administration	Day to day administration of the Scheme Contributions crediting to the members accounts. Member contributions reconciliations & Income allocation to the members accounts Attending client meetings Writing minutes for meetings	4	BSc. In Actuarial Science Certificate in Pension Administration Certificate in Pension Management

Part of Our Technical Team - OFSL



Name	Position	Experience	Years of Experience	Qualifications
Phyllis Tiller	Managing Director	15 years Industry Experience	15	MBA Finance (In Progress) Investment Management University of Cape Town Diploma Swedish Institute Management Program. BSc Operations Management Copperbelt University
Zachariah Chakalashi	Finance and Operation Manager	5 years of experience as Fund Accounting	5	CIMA Managerial Level

Name	Position	Experience	Years of Experience	Qualifications
Agnes Banda	Client Relation Manager	7 years Industry Experience	7	Bsc Business Administration (in Progress) Diploma Finance and Accounting

Part of Our Technical Team - OUL

Name	Position	Experience	Years of Experience	Qualifications
Caroline Mubangizi	Chief Executive Officer	13 years of experience in the retirement benefit sector in Uganda. She is a Certified Trustee by Retirement Benefits Authority Kenya and Humber Centre for Employee Benefits Toronto Canada. Previously Head of Custody both at Standard Chartered Bank Uganda and Barclays Bank of Uganda Limited Custody Departments.	13	MBA from Esami /MSM and Bachelor Business Administration degree from MUK
Charles Okurut	Business Development/ HR Manager	Over 20 years experience in HR management, operational banking roles and office administration. Diverse knowledge in HR Operations, HR strategy and policies, executive selection, employee relations, performance development and reward and payroll management	20	PGD HRM, Bachelor Business Administration, TDPK, Certificate in Banking

Name	Position	Experience	Years of Experience	Qualifications
Darius Niwaha	General Manager	6 years experience managing teams in Retirement Benefits Administration, with engagements in Strategy, Customer Relations and Relationship management.	6	Bachelors Actuarial Science, MBA – Edinburgh (UK) – On going
Paul Martin Kyambadde	Client Relationship Manager	5 years work experience, managing teams in Retirements Benefits Administration and client relations.	5	Bachelors Actuarial Science